



TSG's skilled technicians enable a more sustainable world

TSG is the European leader in technical services for Responsible Mobility Solutions. We provide all types of players, from service station networks to fleets, with a one-stop shop of innovative energy and retail solutions, paving the way towards responsible energies and expanding consumer offerings beyond refuelling.

As mobility enters a new, more responsible era, we are helping shift the role of the service station, with new retail experiences, adjacent services, and innovative digital solutions. In doing so, we are defining the service station of the future.

We are pioneers in the transition towards biofuels. Now, we are disrupting the sector with gas- and electric charge solutions, while situated at the cutting-edge of the coming hydrogen revolution.

Facts & Figures



30

Countries with direct sales and service



1.100

Million annual sales (FY2024)



6.000+

Employees, 3600+ technicians on site



2.800+

Service vans on the road



42.000+

EV Charging points installed



40.000+

Stations under direct service



1.000.000+

Payment transactions processed per day



120+

Service depots and offices

Business Segments and Transversal activities

TSG provides Responsible Mobility Solutions for all types of customers, both retail and non-retail, across Europe and Africa.

Our solutions are divided into 8 business segments. By combining these solutions with our 3 transversal activities (equipment sales, services, and projects), we offer a one-stop-shop of innovative energy and retail solutions. Enabling our customers to secure their business for a sustainable future.



Our customers

TSG serves a lot of different types of customers throughout the world. We supply to all sizes of operation, from small transport companies with a single site, to large transport multinationals operating a wide network of sites.

Retail energy distribution networks

- Major- and national oil companies
- Independent station owners
- Car- and truck wash centers
- Hyper- and supermarkets

Commercial and fleet operators

- Logistics and transport companies
- Bus, taxi and train operators
- Aviation and marine
- Construction and mining companies
- Car, truck and machine rental
- Car dealerships/manufacturers
- Waste collection and recycling facilities

Business and public parking

- Charge point operators
- Workplaces
- Health care centres
- Hotels
- Restaurants
- Leisure facilities

8 Business segments offer a one-stop shop for innovative energy and retail solutions

TSG provides Mobility Solutions for all types of customers, both retail and non-retail, across Europe and Africa. Combining these solutions with transversal activities like equipment sales, services and projects, we offer a one-stop-shop of innovative energy and retail solutions. Enabling our customers to secure their business for a sustainable future.



TSG Retail

TSG Retail provides turnkey solutions for the operators of retail service stations. We help major oil companies, independent operators and retail networks transition their service station beyond traditional fuel and transform it into next-generation mobility hubs.



TSG Fleet

TSG Fleet provides a dedicated set of products and services to the commercial fleet industry. We supply to all sizes of operation, from small transport companies with a single site to large transport multinationals operating a wide network of sites. TSG enables all these companies to move towards responsible mobility.



TSG Charge

Adoption of the electric vehicle (EV) is accelerating across Europe and the infrastructure required to support this growth is being created. Customers are looking for a one-stop-shop EPC company providing world-class charging solutions including EV chargers, design, installation and maintenance. And this is where TSG comes in, paving the way towards responsible energies.



TSG Solar

As an increasing number of companies are moving towards a more sustainable business operation, there is a growing need for responsible energy sources. TSG is supporting its customers to make the transition to new energies and responsible mobility. TSG solar is dedicated to offering the supply, installation and maintenance of Photovoltaic (PV) projects throughout Europe and Africa, enabling our customers in the transition to a more sustainable business.



TSG Power

In the framework of the European Green Deal, the entire economy is increasingly focusing on electrifying their processes to become more efficient and reduce their carbon footprint. TSG Power brings its expertise in low-voltage distribution, high-voltage distribution and stationary battery storage solutions, to ensure that the challenges of the energy transition through electrification are addressed in a simple and economically viable way for its customers.



TSG Gas

Responsible fuels are emerging as alternatives to traditional fuels, with a key difference being that their fundamental state of matter is gas (CNG, LNG, LPG and H2). Due to the specific conditions of storage, installation and maintenance require special attention. Together with its industrial partners, TSG delivers turnkey solutions complying with stringent HSSE requirements.



TSG Systems

Over the years more and more systems have been introduced to help control individual products, complete stations and even complete networks of stations. We supply, install and maintain all type of systems: basic dispenser control through point of sale, payment, CCTV, and wet stock management. We also help optimize the data flow of all these systems.



TSG Technics

TSG Technics provides a full suite of technical services and products enabling customers to manage, maintain and improve their energy networks going beyond refuelling. Offering end-to-end solutions, from construction and installation to ongoing maintenance. TSG Technics helps you keep your business safe and compliant by removing operational challenges, leaving you to focus on your business.

Our Transversal Activities

We provide 3 transversal activities across our 8 business segments. By doing this, we offer full solutions. From A to Z. Taking care of everything for you.



Equipment sales

TSG offers a complete product portfolio tuned to the specific needs of our customers. Our sales people are experts in their field, forming a sales network providing unique geographic coverage and customer proximity. We are committed to supplying quality, safety, and efficiency throughout the entire life cycle of the products we install and maintain. TSG's partners provide reliable products and our service teams guarantee a high level of equipment up-time, delivering the best Total Cost of Ownership for our customers.



Service

Across our 8 business segments, we offer services and support, such as: certification, environmental services, facility management, media and hosting services, installation, maintenance, mobile and online payment, station rebranding, site audits, site design, tank cleaning, tank calibration, training, and wet stock management.



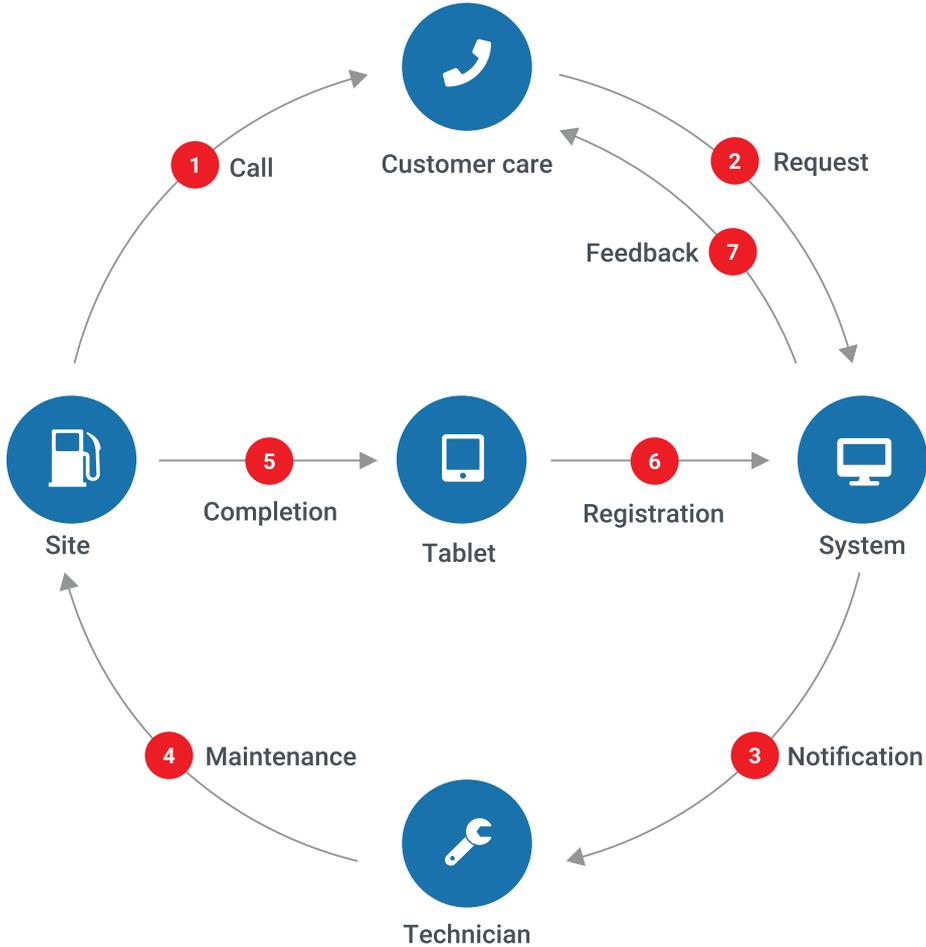
Projects

At TSG, we manage the entire project for our customers, including systems and IT integration. We have been doing so for over 50 years and therefore have great experience in different types of site builds within the responsible mobility sector across Europe & Africa. Our team is excellent in project coordination, combining our own resources with external resources, such as our valuable partners. We manage and administer intricate environmental and safety processes.



All the support you need Thanks to our maintenance systems

From call reception to invoicing; we keep track of all intervention requests, optimize technician dispatching and time, and manage spare parts. TSG has developed and deployed a fully automated Field Service System (FSS). This system includes real time dispatch, track status, and call closure. All intervention data is received within 2 minutes, and FFS supports automatic updates and back-flush of stock.



Customer support tools

TSG has developed various applications that help site operators by giving real-time access to:


Station list and related equipment under contract


Open calls with ability to send a reminder


For each site: call history, intervention reports & images


Raise calls directly and get the ticket number

HSSE is a fundamental part of our activities

While we are enabling a new era of responsible mobility solutions, we value the safety of our people and customers at all times.

Our HSSE teams (global and local) work closely with each other to share best practices, safety initiatives, incidents and near-miss reports. All of this is vital to allow us to achieve our goal: *everyone returns home safe, every single day.*

No accident is acceptable. Investigation, root cause analysis, and lessons learned from previous accidents are at the heart of positive change. Our HSSE community ensures this belief is used at all times, so we continue to understand and share important safety information.



A word from our CEO

“We have built our lasting success and our reputation on two fundamental principles: meeting our clients’ stringent demands and making sure our activities respect the environment and the safety of our employees. We stand now, ready to provide efficient solutions to the current sustainable development challenges of the mobility sector.

We believe that deploying our HSSE and CSR strategy is contributing to preserve the future of the world while reinforcing our operational performance, our position in the mobility and energy market, and our contribution towards our people.”

Jean-Marc BIANCHI
Group Chairman & CEO

TSG is a responsible and CSR committed company

At TSG, we acknowledge our responsibility to contribute efficiently to the development of sustainable mobility. Our purpose, today, is to act as a trusted service provider in the field of sustainable mobility, create long-term value for our stakeholders, and lead a business that maintains a high level of environmental and social performance.

Our CSR strategy is build on 7 equally important axes, being both strategic principles and commitments.



The European Leader in Technical Services

for Responsible Mobility Solutions