



Self-checkout

Baseline: Fuel POS 55



OUR VALUES

A Collaborative
Entrepreneurial Spirit

Winning
Through Customers

Engaging
in High Ethical
Standards, Openness
and Trust

Fostering
Expectations for
Results

Respecting
and Valuing People



OUR VISION

Enabling the
evolution of
consumer
experience in
fueling and
convenience retail.



OUR MISSION

A leading global
provider of
advanced
customer-
focused
technologies,
services and
solutions in the fuel
and convenience
retail industries.



OUR CULTURE

A team committed to
doing great things,
collaborating to
deliver exceptional
business results for
our customers. We
are accountable,
results driven and
create value, through
continuous
improvement and
execution excellence.



CULTIVATING EXCELLENCE

Aligned

Accountable

Engaged

Problem Solvers

**Customer-
Centric**

**Celebratory in
Success**

**Execution
Champions**



Smart site automation & cloud services

Seamlessly integrated and unique in the business



DX Retail
Touch & 'multi' site solution



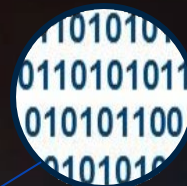
DX Wetstock



DX-Promote Media



Loyalty



Petrol Manager ONE Portal Data Services



Mobile Payment



Digital receipts



EV Charging

Self-checkout



Fuel POS



D-POS




Self-checkout



Maximize business continuity and future flexibility with comprehensive services in the cloud

Consumer journey transformation

Easy, fast and convenient fuel retail shopping is not only desired, but expected; consumers are evolving and are demanding an enjoyable and exceptional shopping experience



33%

of shoppers leave the store without buying if lines are longer than 7 minutes

50%

of shoppers avoid stores with long lines

73%

of shoppers prefer self-service technologies

88%

of shoppers are likely to buy if helped by a knowledgeable sales associate

Why choose a self-checkout solution?

Happy customers

Queuing has been a **key frustration** for consumers over the past years. Self-checkout kiosks are simply faster. Even in peak periods studies show that consumers can scan, pay and get on with their day in much less time.

Better use of personnel

A single employee can supervise multiple self-checkout kiosks, assisting consumers when needed. Self-checkout kiosks can **lower operational costs** by having less one-lane cashiers. It also allows merchants to redeploy employees to other valuable tasks

Speed & simplicity

A self-checkout solution is ideal for consumers with small baskets and strong card payment usage, this makes it **ideally suited to the fuel retail** sector.

Small footprint

Multiple kiosks can be **placed into a relatively small area** and typically take up the same amount of space as a single traditional point-of-sale with a cashier.



Self-checkout application

The self-checkout is DFS' answer to changing business needs, focused on a consumer-centric eco-system, leading to faster checkouts and shorter waiting times

Select your preference



| | | |
|-------------------------|--------|--------------|
| Vittel 50d | - 2 + | 1.00 X |
| Fanta agrum | - 14 + | 7.70 X |
| Magnum Classic | - 5 + | 9.50 X |
| Total to be paid | | 18.20 |

Modern, simple, multi-language and easy-to-use user interface

Supports in-store products, car wash and fuel with CCTV pictures

Configurable button colors to align with company branding policy

Integrated loyalty earn functionality

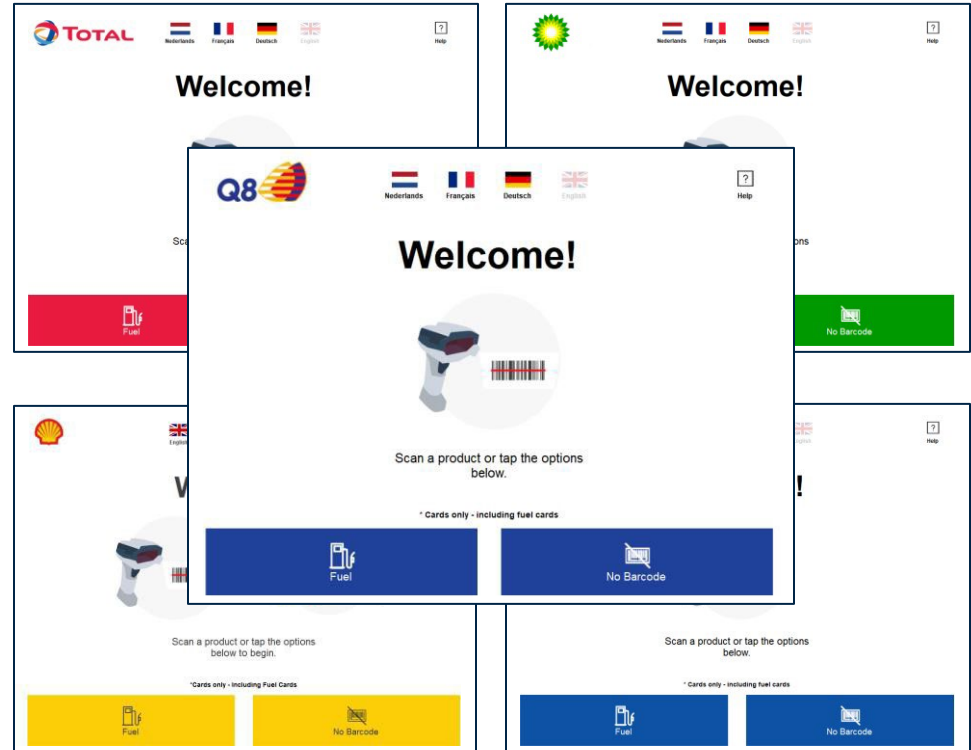
Standardization while maintaining branding strategy

Self-explaining user interface

Maintaining brand recognition

One single software for all customers

One single software for all markets





Self-checkout kiosk

Modern & slim design with the focus on a small form-factor to provide in-store flexibility



Use of standard hardware to minimize impact on supply chain and maintenance costs

Colored light on top to draw the attention of users or attendants

Printer cover that can be opened for paper roll replacement only

Multiple kiosks can be placed for optimal convenience and throughput



Improvement through customer feedback

Design #1 prototype designed and field tested with Shell and Q8

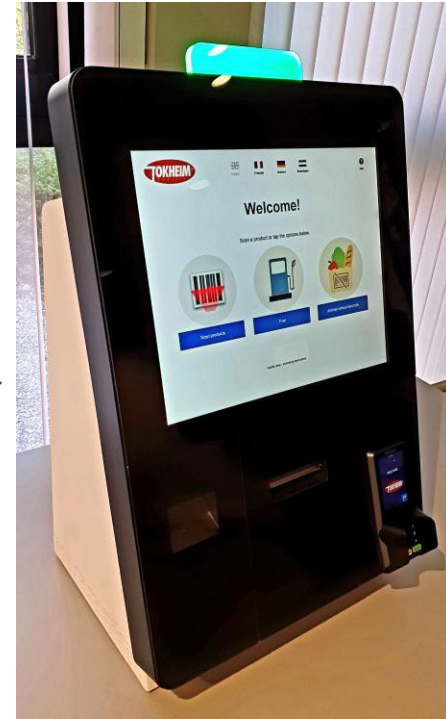
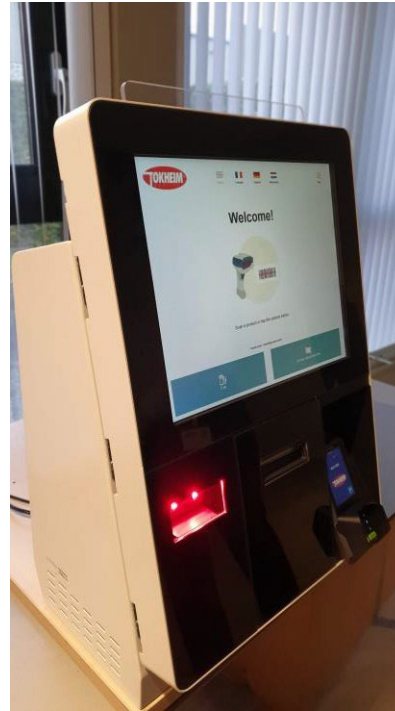
Feedback gathered via customers and TSG

Design #2 prototype designed based on feedback

- Complete re-design for a more professional and modern look and feel
- Improved touch experience → no more screen calibration
- New solution to open the receipt printer door for replacing paper

Design #3 production model

- Minor improvements → mainly related to the inside and cable management





Paper replacement

Printer cover can be opened for paper roll replacement only

Small opening on the right side of the kiosk. Special stick can be used to open the printer cover

Paper can be replaced easily without having to open the main unit





LEDbar

Solid green

Self-checkout is ready to use

Single green flash

After a successful payment

Slow flashing green

Help! A customer needs assistance

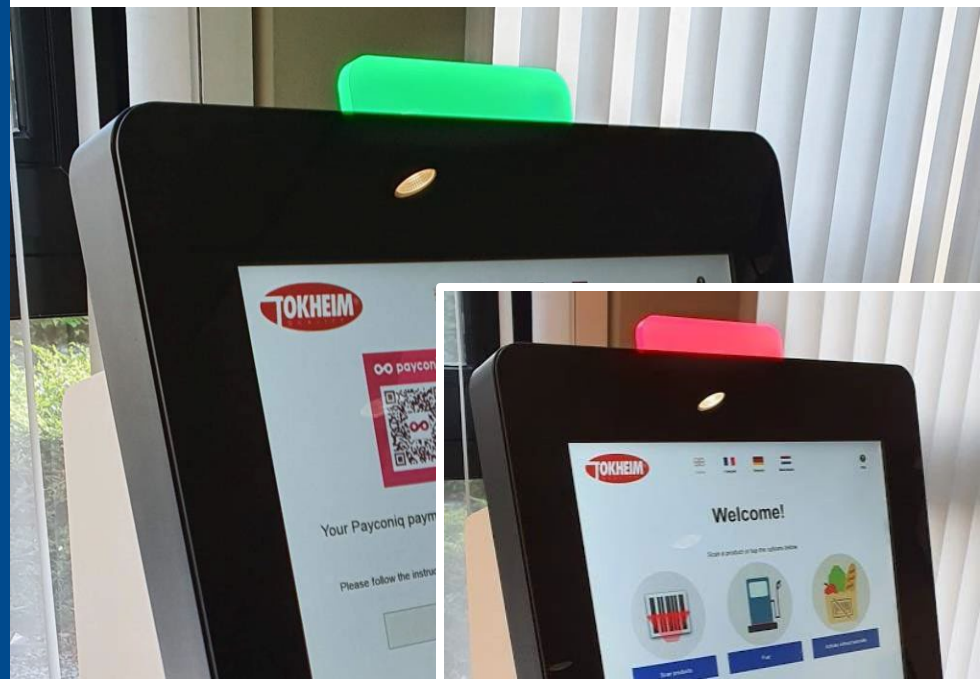
Flashing for 60 seconds or until operator is logged in

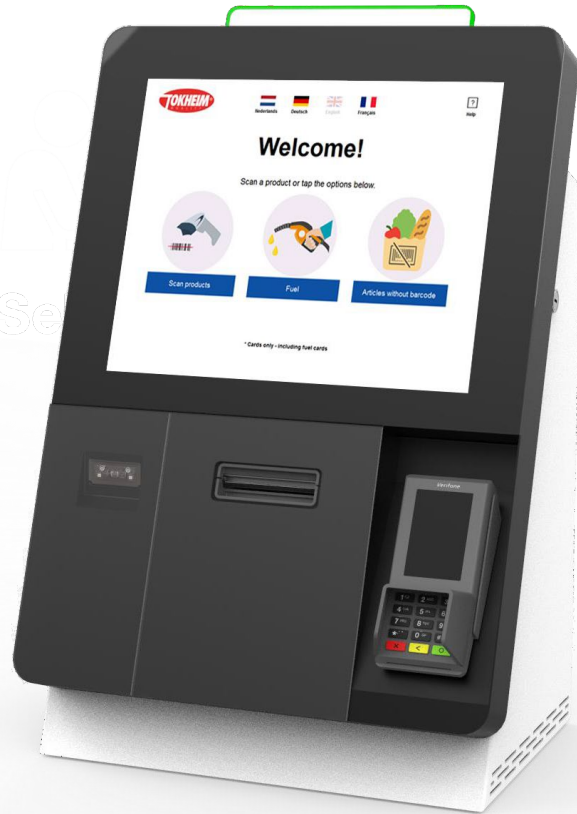
Slow flashing red

Out of order → receipt printer out of paper

Solid red

Self-checkout is not available





 Windows 10

17" touch screen

barcode scanner

Datalogic

receipt printer

Epson

payment terminal

Crypto IPT P400 PCI P2PE with OASE

dimensions

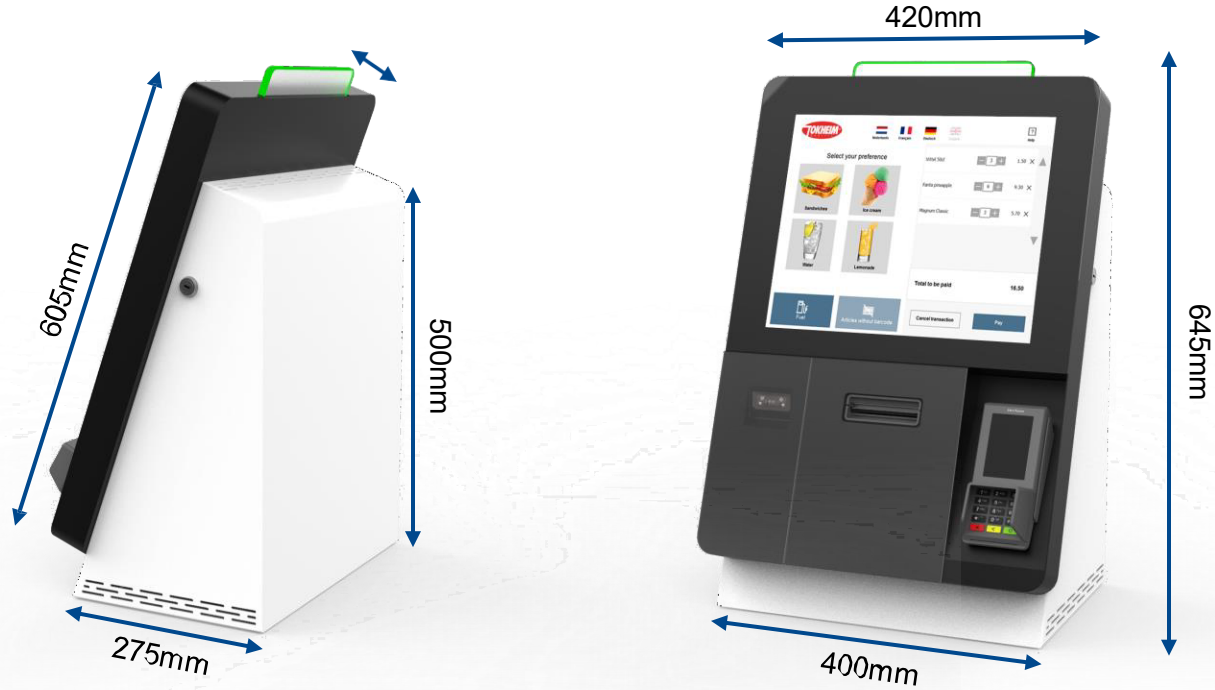
floor plate: W:400mm D:275mm

front unit: W:420mm H:605mm D:55mm

back unit: W:400mm H:500mm D:275mm

absolute measurements: W:420mm H:645mm (incl. LED bar) D: 300 (excl. terminal)

Kiosk dimensions





Security and certifications

DFS provides industry-leading, fully certified, solutions with a high focus on security that help you manage all aspects of your business and certification requirements



Configurable random fraud prevention

Housing lock with unique key per kiosk

Reduces in-store cash. Focus on card & mobile payment

PCI point-2-point encrypted solution with OASE
MID-certified solution (Measuring Instruments Directive)



The secret in four words

Don't make me think



It's all about adopting technologies that enhance the customer journey in meaningful ways.

Provide a real benefit for the customers by giving them a choice and faster checkout experiences.

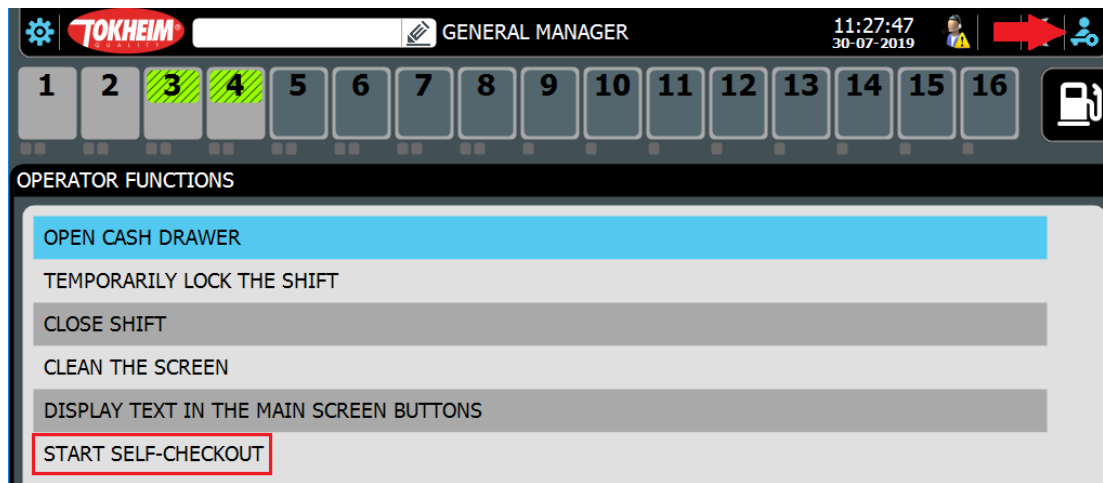
Show customers what to do. The system is intuitive but make sure to guide customers through the experience upon launch.

Choose the right location and indoor placement. It's not just about the kiosk but about improving the customer experience.

How it works!

Start self-checkout mode

- When the Self-Checkout option in eMIS menu 7-A is selected it will be possible to switch from the standard Forecourt User Interface to the Self-Checkout interface by pressing the operator button (see red arrow in image below). A menu will open:



- When the option “Start Self-Checkout” is selected the Self-Checkout application will be put in the foreground.

Three ways to start adding items to the basket

1

Scan

Start by scanning a product
or push the 'Scan product' button'

2

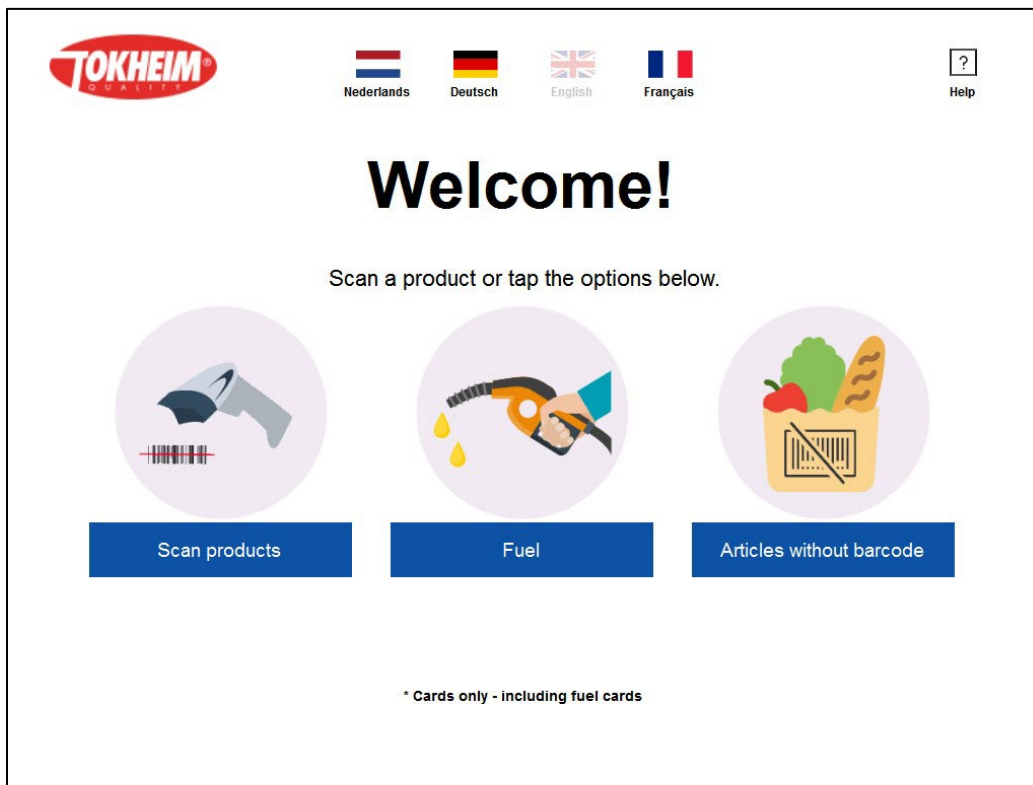
Fuel

Start by pushing the button "Fuel"

3

No Barcode

Start by pushing the button
"Articles without Barcode"



Main functionalities


- Request operator assistance
- Realtime language selection
- Company logo
- Add, update or remove items in basket
- Total amount to pay
- Loyalty reminder
- Select filling or products without barcode
- Pay or abort transaction

The screenshot displays the Tokheim mobile application interface. At the top left is the Tokheim logo. To its right are language selection options: Nederlands, Français, Deutsch, and English. Further right is a Help icon. The main area features a shopping basket icon and the text "Item added to basket!". Below this, it prompts the user to "Scan a product or tap the options below." A teal notification bar at the bottom left says "Do not forget to scan your loyalty card." The shopping basket items are listed on the right:

| Item | Quantity | Price |
|-----------------|----------|-------|
| Vittel 50cl | 3 | 1.50 |
| Fanta pineapple | 6 | 9.30 |
| Magnum Classic | 3 | 5.70 |


The total amount to be paid is 16.50. At the bottom, there are two buttons: "Fuel" and "Articles without barcode". At the very bottom, there are two buttons: "Cancel transaction" and "Pay".

Article buttons




Nederlands Français Deutsch English Help


Select your preference




Sandwiches



Ice cream



Water




Lemonade

| | | |
|----------------|--------|--------|
| Vittel 50cl | - 2 + | 1.00 X |
| Fanta agrum | - 14 + | 7.70 X |
| Magnum Classic | - 5 + | 9.50 X |

Total to be paid 18.20


Cancel transaction Pay

Fuel Articles without barcode




Nederlands Français Deutsch English Help


Water



Spa reine 50cl 0.48



Vittel 50cl 0.50



Evian 50cl 0.55

| | | |
|-----------------|-------|--------|
| Vittel 50cl | - 3 + | 1.50 X |
| Fanta pineapple | - 6 + | 9.30 X |
| Magnum Classic | - 3 + | 5.70 X |

Total to be paid 16.50

Cancel transaction Pay

Fuel Articles without barcode

Fuel

The screenshot displays the Tokheim Fuel app interface. At the top left is the Tokheim logo. To its right are language selection icons for Nederlands, Français, Deutsch, and English, along with a Help icon. The main heading is "Selecteer uw pomp". Below this, eight pump selection buttons are arranged in a 2x4 grid, labeled POMP 01 through 08. Pump 03 is highlighted with a green background. To the right of the pump grid is a large grey area with a scroll bar. At the bottom right, a white box displays "Totaal te betalen" and "0.00". Below this are two buttons: "Transactie afbreken" and "Betalen". At the bottom left, there are two large buttons: "Brandstof" and "Producten zonder barcode".

TOKHEIM
QUALITY

Nederlands Français Deutsch English Help

Selecteer uw pomp

POMP 01 POMP 02 POMP 03 POMP 04

POMP 05 POMP 06 POMP 07 POMP 08

Totaal te betalen 0.00

Brandstof Producten zonder barcode

Transactie afbreken Betalen

Fuel


The screenshot shows the Tokheim mobile application interface. At the top left is the Tokheim logo. To its right are four language selection buttons: Nederlands (Dutch flag), Français (French flag), Deutsch (German flag), and English (UK flag). A Help button with a question mark icon is in the top right corner. The main content area is titled "Select your filling" and features a large image of a car at a fuel pump. Below the image, the text "Diesel" and "43.25 L - € 42.13" is displayed. A message "Don't see your filling? Please try again or ask for help" is centered below the image, with a "Go back" button underneath. On the right side of the screen, there is a large grey area with up and down arrow icons, likely for a list of items. At the bottom right, a white box displays "Total to be paid" and "0.00". At the very bottom, there are two buttons: "Cancel transaction" and "Pay". At the bottom left, there are two navigation buttons: "Fuel" with a fuel pump icon and "Articles without barcode" with a barcode icon.

TOKHEIM
QUALITY

Nederlands Français Deutsch English

Help

Select your filling



Diesel
43.25 L - € 42.13

Don't see your filling?
Please try again or ask for help

Go back

Total to be paid 0.00

Cancel transaction Pay

Fuel Articles without barcode

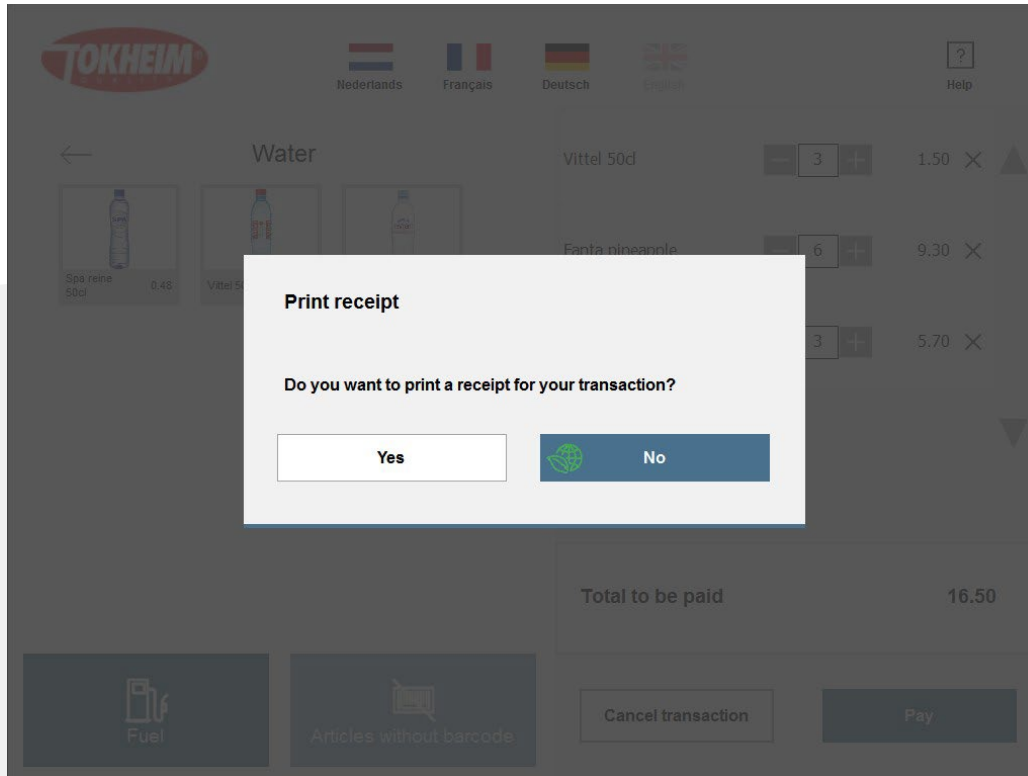
Payment

Payment

The screenshot displays the Tokheim payment interface. At the top left is the Tokheim logo. To its right are language selection options: Nederlands (Dutch), Français (French), Deutsch (German), and English. A Help icon is located in the top right corner. The main area is divided into two sections. The left section, titled "Water", shows a back arrow and three water bottle options: Spa reine 50cl (0.48), Vittel 50cl (0.50), and Evian 50cl (0.55). The right section is a shopping cart with three items: Vittel 50cl (quantity 3, price 1.50), Fanta pineapple (quantity 6, price 9.30), and Magnum Classic (quantity 3, price 5.70). Each item has minus, quantity, and plus buttons, and a delete (X) button. At the bottom right of the cart, the "Total to be paid" is 16.50. At the bottom of the interface, there are two large buttons: "Fuel" (with a fuel pump icon) and "Articles without barcode" (with a barcode icon). At the very bottom, there are two buttons: "Cancel transaction" and "Pay".

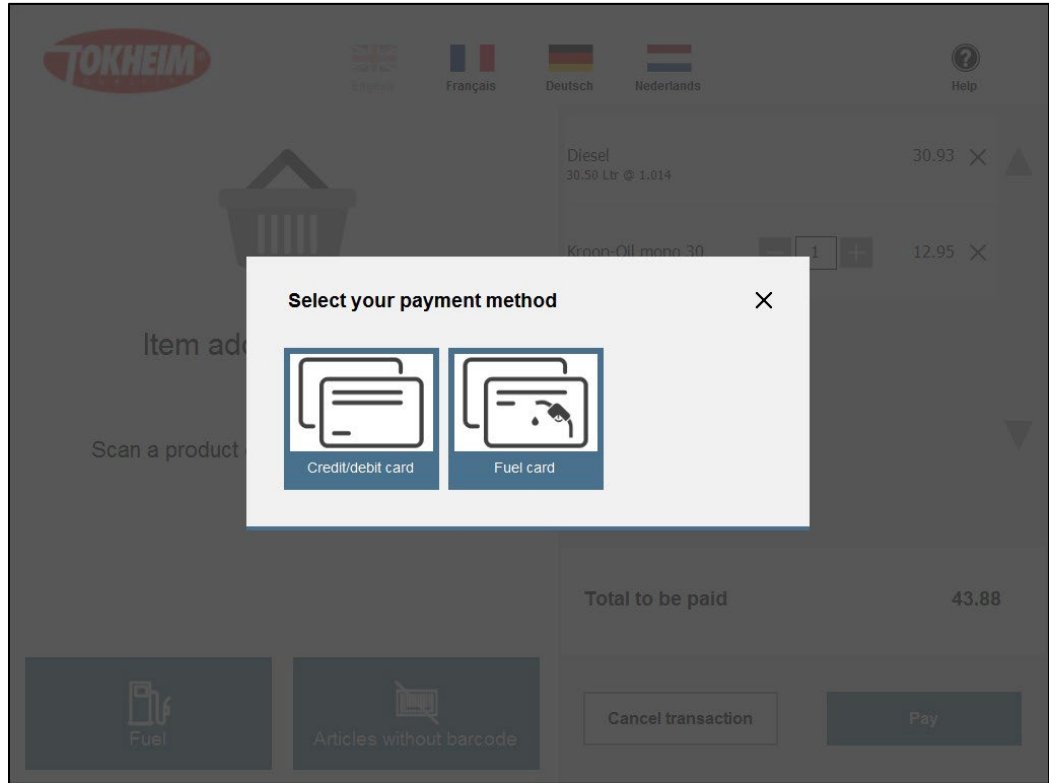
| Item | Quantity | Price |
|-------------------------|----------|--------------|
| Vittel 50cl | 3 | 1.50 |
| Fanta pineapple | 6 | 9.30 |
| Magnum Classic | 3 | 5.70 |
| Total to be paid | | 16.50 |

Payment

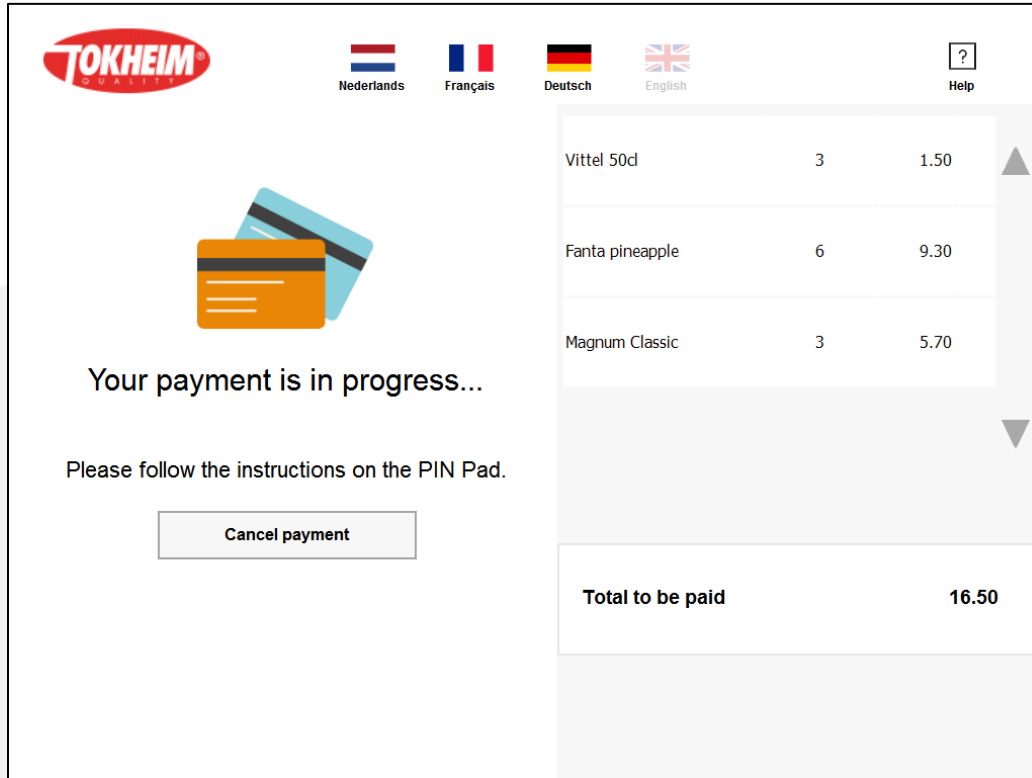


Select method of payment

- Credit/debit card
- Fuel card
- Cash payment
- Payconiq



Card Payment



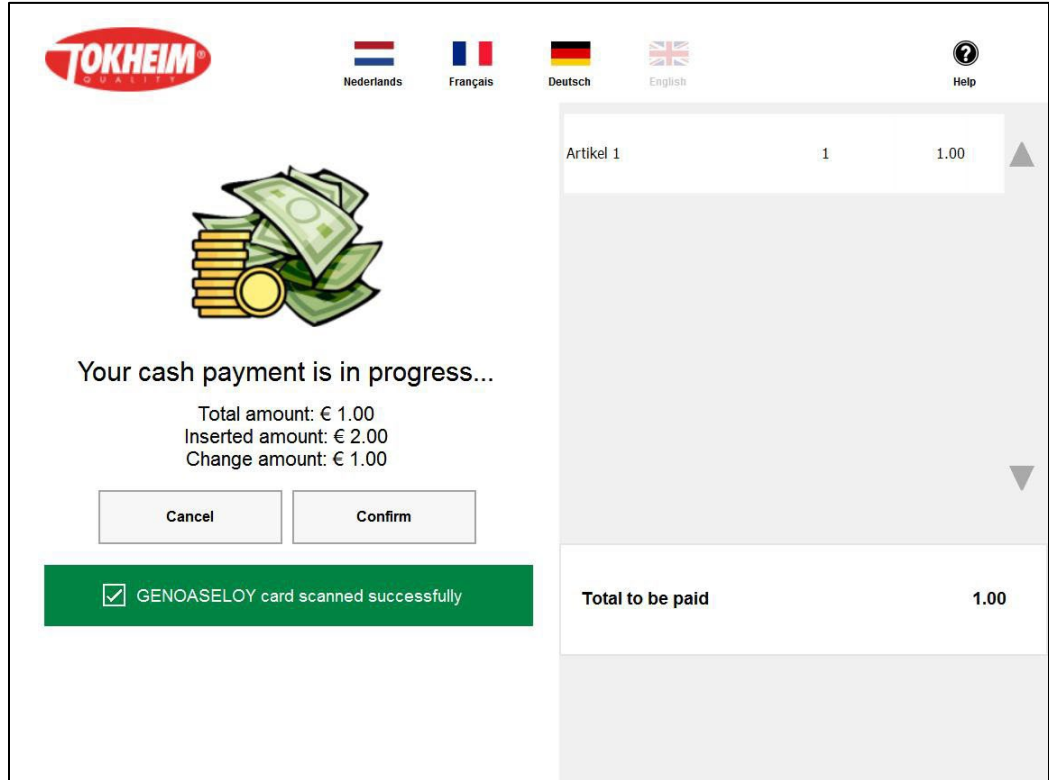
The screenshot displays the Tokheim payment interface. At the top left is the Tokheim logo. To its right are language selection options: Nederlands (Dutch flag), Français (French flag), Deutsch (German flag), and English (UK flag). A Help icon is located at the top right. The main area features an illustration of two credit cards (one orange, one blue) and the text "Your payment is in progress..." followed by "Please follow the instructions on the PIN Pad." and a "Cancel payment" button.

| | | |
|-------------------------|---|--------------|
| Vittel 50cl | 3 | 1.50 |
| Fanta pineapple | 6 | 9.30 |
| Magnum Classic | 3 | 5.70 |
| Total to be paid | | 16.50 |

Cash Payment

Works with supported cash machine

- Gunnebo
- Glory (under development)



The screenshot displays the Tokheim payment interface. At the top, there is a logo for 'TOKHEIM QUALITY' and language selection options for Nederlands, Français, Deutsch, and English, along with a Help icon. The main area features an illustration of cash and the text 'Your cash payment is in progress...'. Below this, the transaction details are shown: Total amount: € 1.00, Inserted amount: € 2.00, and Change amount: € 1.00. There are 'Cancel' and 'Confirm' buttons. A green banner at the bottom indicates 'GENOASELOY card scanned successfully'. On the right side, a list of items is visible, including 'Artikel 1' with a quantity of 1 and a price of 1.00. A summary row at the bottom right shows 'Total to be paid' as 1.00.

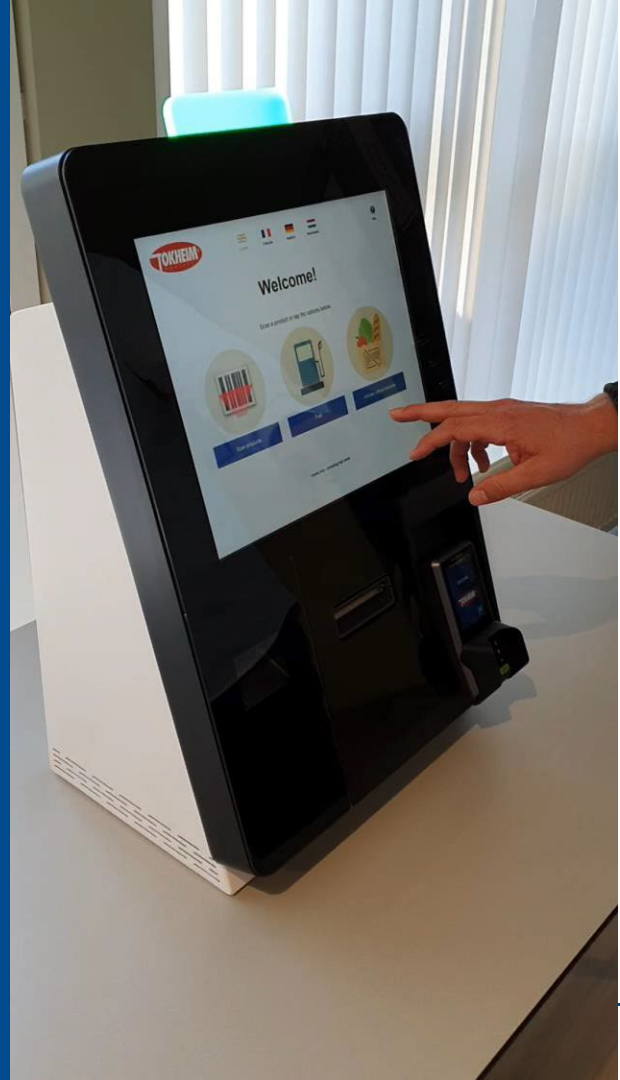
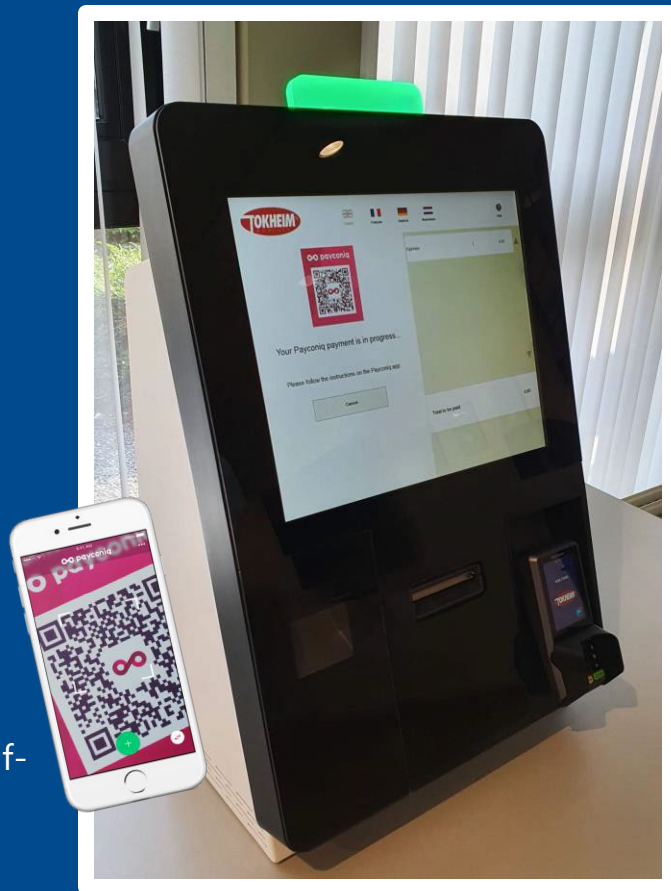
| Item | Quantity | Price |
|-------------------------|----------|-------------|
| Artikel 1 | 1 | 1.00 |
| Total to be paid | | 1.00 |



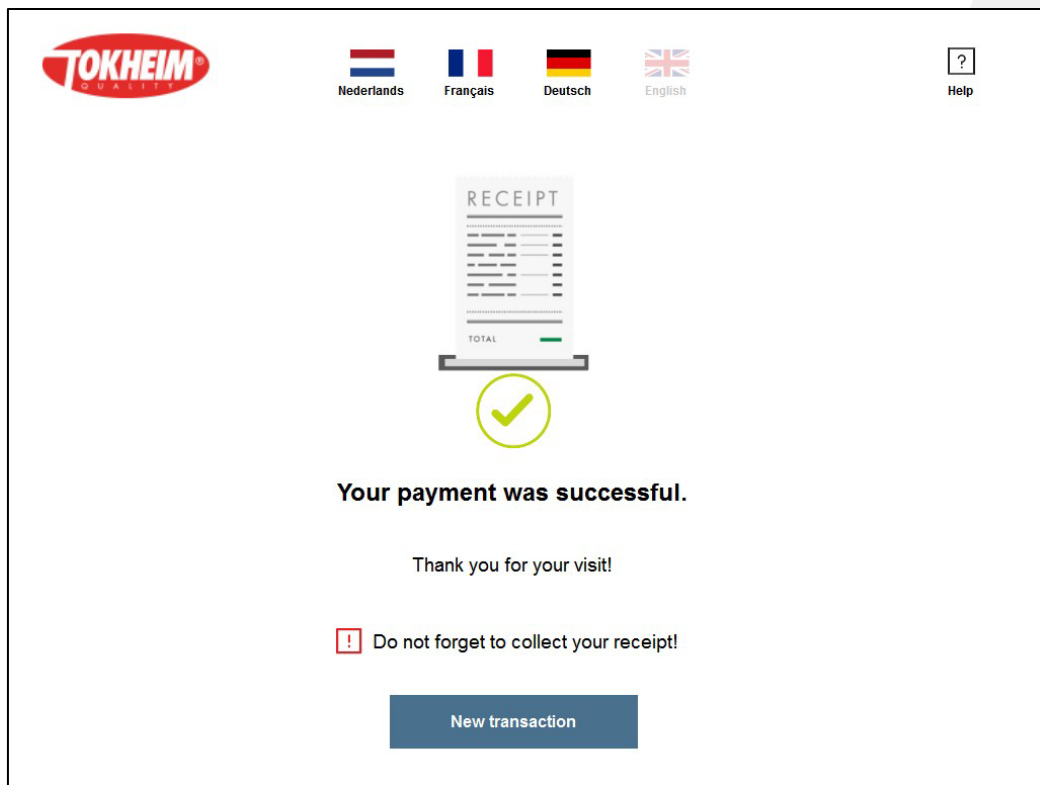
Payconiq

Seamless indoor mobile payment with Payconiq (BeNeLux)

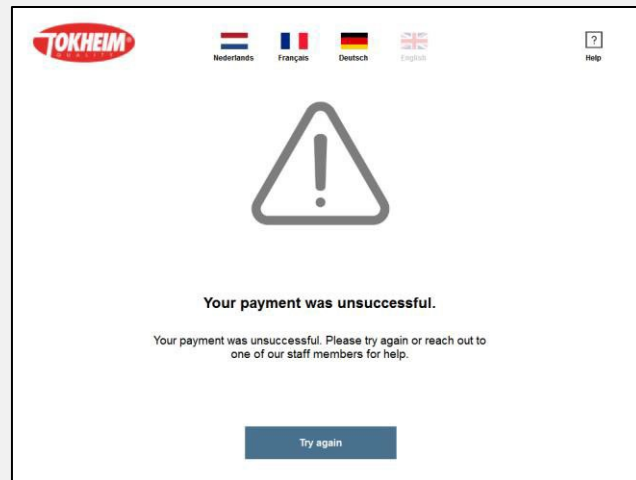
The consumer selects Payconiq as method of payment. A QR code is requested and displayed on the self-checkout. The customer uses the Payconiq app to finalize the transaction.



Payment successful & unsuccessful



The screenshot shows a successful payment confirmation screen. At the top left is the TOKHEIM logo. To its right are four language selection buttons: Nederlands (Dutch flag), Français (French flag), Deutsch (German flag), and English (UK flag). A Help button with a question mark icon is in the top right corner. In the center, there is a receipt icon with the word 'RECEIPT' at the top and 'TOTAL' at the bottom. Below the receipt is a green checkmark icon. The text 'Your payment was successful.' is displayed in bold. Below this, it says 'Thank you for your visit!'. At the bottom left, there is a red warning icon followed by the text 'Do not forget to collect your receipt!'. At the bottom center, there is a blue button labeled 'New transaction'.



The screenshot shows an unsuccessful payment confirmation screen. At the top left is the TOKHEIM logo. To its right are four language selection buttons: Nederlands (Dutch flag), Français (French flag), Deutsch (German flag), and English (UK flag). A Help button with a question mark icon is in the top right corner. In the center, there is a large warning icon (a triangle with an exclamation mark). Below the icon, the text 'Your payment was unsuccessful.' is displayed in bold. Underneath, it says 'Your payment was unsuccessful. Please try again or reach out to one of our staff members for help.' At the bottom center, there is a blue button labeled 'Try again'.

Help!

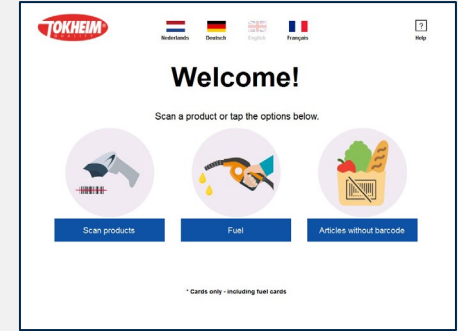
Easy and seamless integration in your store



1

User experience

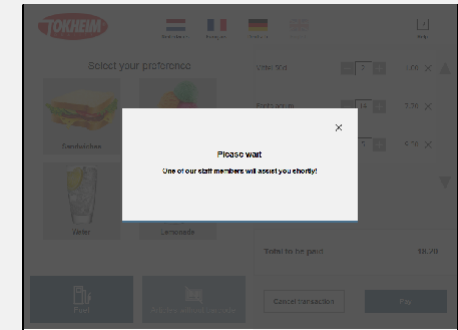
Convenient solution by offering the right user interface to the consumer



2

Operator assistance

Seamless switch and integration with standard Fuel POS to the customer-facing self-kiosk



Operator assistance on self-checkout

Consumer requests help

Operator login via key combination

Advanced Fuel POS mode

Switch back to self-checkout

The screenshot displays the Tokheim self-checkout interface. At the top left is the Tokheim logo. To its right are language selection options: Nederlands (Dutch), Français (French), Deutsch (German), and English. A help icon is in the top right corner. The main area features a shopping basket icon and the text "Item added to basket!". Below this, it says "Scan a product or tap the options below." A teal notification bar at the bottom left reads "Do not forget to scan your loyalty card." The bottom of the screen has two buttons: "Fuel" and "Articles without barcode". On the right side, a list of items is shown with their quantities and prices:

| Item | Quantity | Price |
|-----------------|----------|-------|
| Magnum Classic | 3 | 5.70 |
| Vittel 50cl | 5 | 2.50 |
| Fanta pineapple | 5 | 7.75 |

At the bottom right, the "Total to be paid" is 15.95. Below this, there are two buttons: "Cancel transaction" and "Pay".

Other features

Reboot automatically in self-checkout mode

In case a Fuel POS on which the self-checkout mode is supported reboots, it will automatically start as self-checkout terminal.

This is to avoid that the cashier needs to leave his counter to re-activate the self-checkout mode.



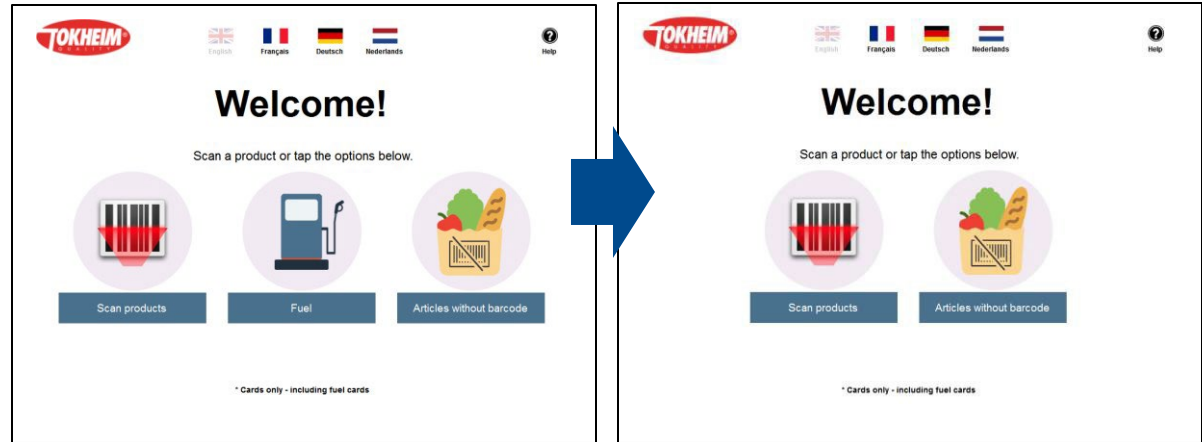
Welcome screen look&feel

It is possible to configure an option to restrict the self-checkout terminal to shop articles.

In this configuration the customer can no longer select a filling.

The option to select a fuel is removed from the welcome screen in this configuration.

When no article buttons are programmed the “Articles without Barcode” button will not be shown.

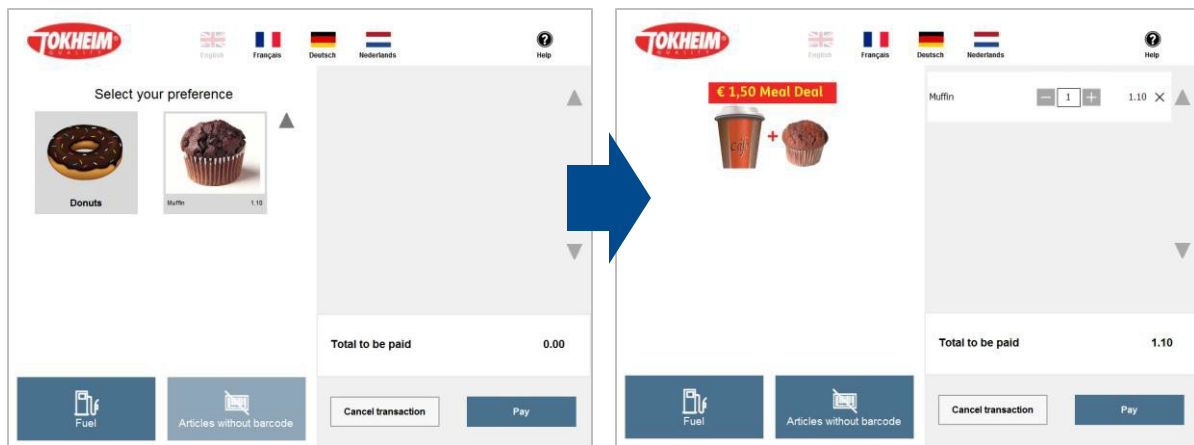


Upselling prompts

When a specific shop article is added to a transaction in the normal POS mode, then a message can be put on the customer display.

These customer messages are now also supported in the self-checkout mode.

They can be used as upselling prompt, by preference for items that are placed near the self-checkout terminal to avoid that the customer has to go back into the shop.



Filling pictures

CCTV camera pictures are displayed when a filling is selected

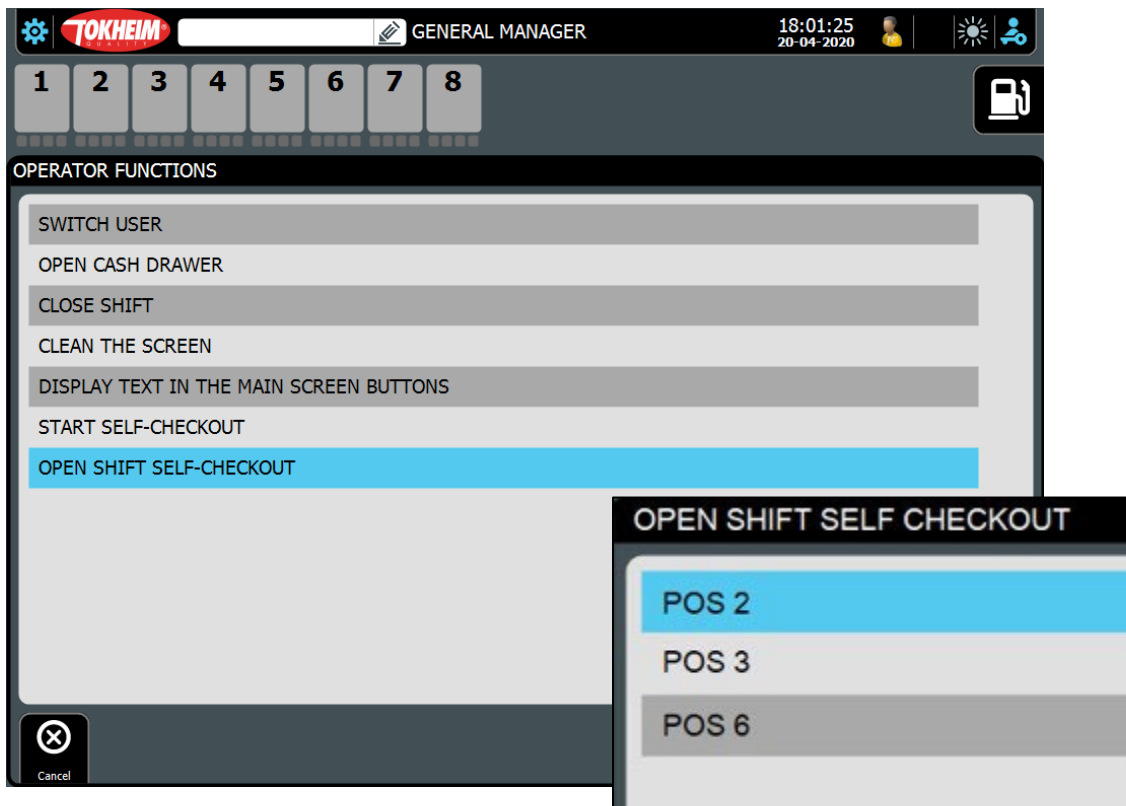
Works with Big Brother

The screenshot shows the Tokheim mobile application interface. At the top left is the Tokheim logo. To its right are language selection icons for Nederlands, Français, Deutsch, and English, along with a Help icon. The main content area is titled "Select your filling" and features a central image of a car at a fuel station, labeled "Diesel" with a price of "43.25 L - € 42.13". Below this image is a "Go back" button. A message reads "Don't see your filling? Please try again or ask for help". At the bottom of the screen are two large buttons: "Fuel" and "Articles without barcode". On the right side, a summary box shows "Total to be paid" as "0.00" and includes "Cancel transaction" and "Pay" buttons.

Open shift on self-checkout via remote POS

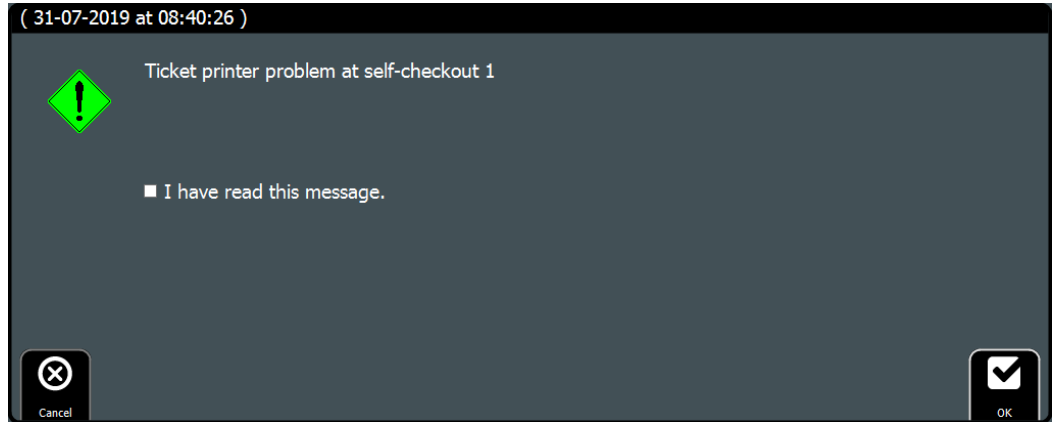
For security reasons, a cashier is often not allowed to enter the shop from behind the counter during certain periods of the day or night. If during that period an accounting day is automatically closed, then the shift of a terminal in self-checkout mode will be closed as well. As a result the shift will need to be re-opened on the self-checkout terminal.

The cashier now has the option to open the shift of a self-checkout terminal from behind the counter, using the POS which is working in normal mode.



Printer problem

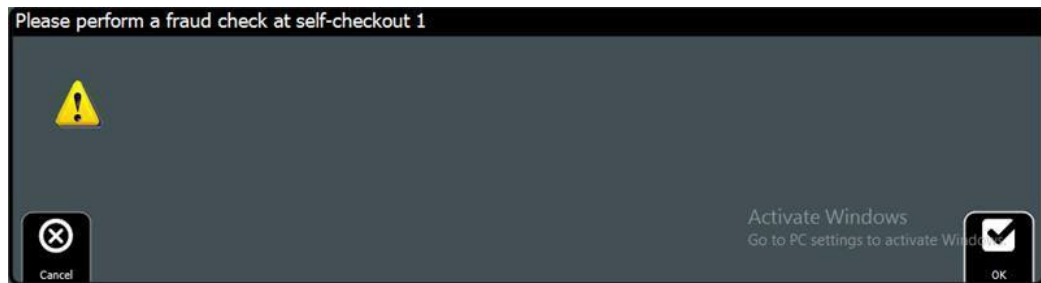
A popup will be shown on the main cashier screen whenever there is a problem with a receipt printer in a self-checkout



Fraud checks

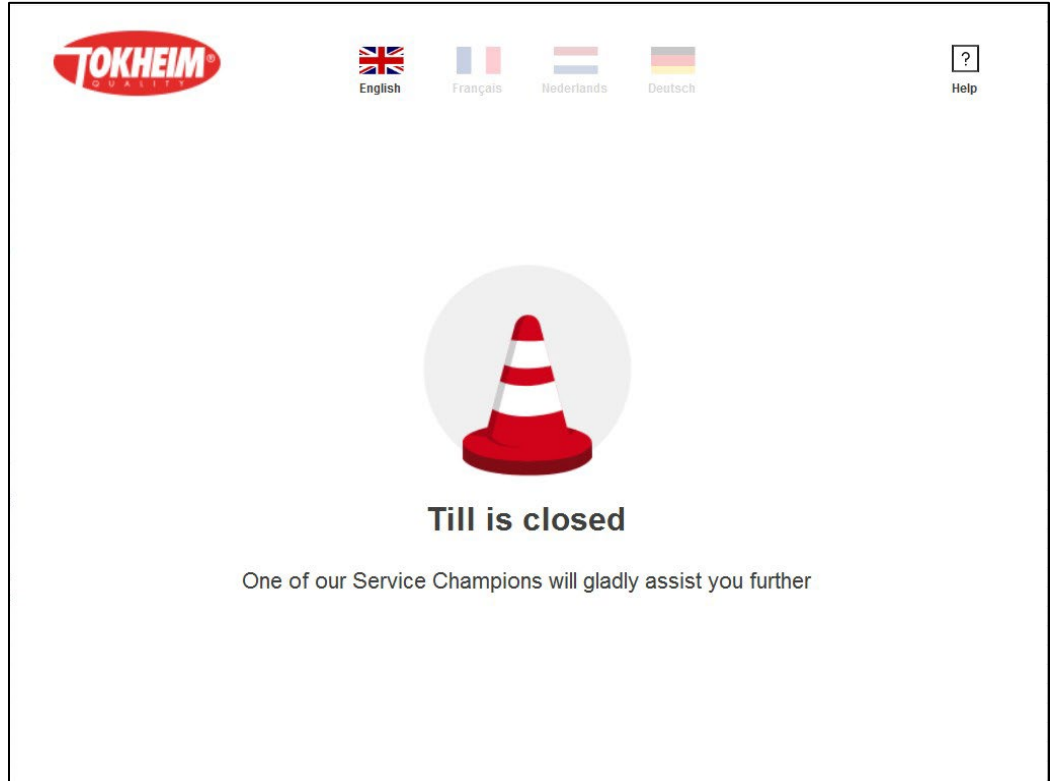
a number of customers can be configured in eMIS. In each range of customers one will be picked randomly for a fraud check.

Example: when one customer on every 20 will be checked the Self-Checkout application will pick a random customer in each 20 customers, so for example: customer number 6 (from 1-20), customer number 21 (from 21-40), customer number 53 (from 41-60), etc.



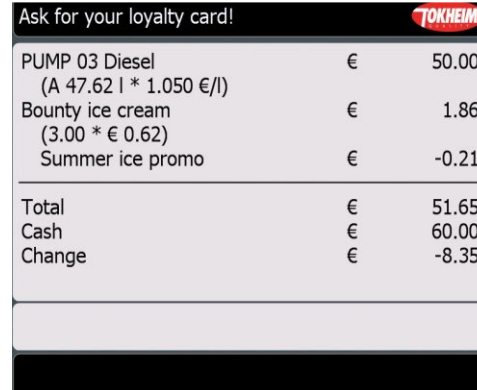
Shift closed

When the shift is closed the following screen is shown



Monitoring self-checkout

The standard customer display can be connected with a long USB cable for those customers that want to monitor the self-checkout more easily from the main cashier system



A screenshot of a customer display interface. At the top, a black banner contains the text "Ask for your loyalty card!" on the left and the "TOKHEIM" logo on the right. Below this, a receipt is displayed with the following items and prices:

| | | |
|---|---|-------|
| PUMP 03 Diesel (A 47.62 l * 1.050 €/l) | € | 50.00 |
| Bounty ice cream (3.00 * € 0.62) | € | 1.86 |
| Summer ice promo | € | -0.21 |
| <hr/> | | |
| Total | € | 51.65 |
| Cash | € | 60.00 |
| Change | € | -8.35 |

Below the receipt, there is a large, empty rectangular area, likely for a barcode or additional information.

eMIS configuration

Self-checkout

Activate SCO

- eMIS 7, A → Allow self-checkout



- When this option is enabled it will be possible to switch from the standard eFUI screen to the Self-Checkout screen
- *Only available to service engineers*

Reboot and No Fuels option

eMIS menu 7-A has new settings per POS

- To prevent the standard forecourt screen to be shown after a reboot on a POS that is running in self-checkout mode we will need to configure which POS systems need to be started-up in self-checkout mode.
- Some companies don't want their customers to pay for fuels in self-checkout mode so a new option to prevent this will also be made.

Payment terminal names Terminal IP configuration Loyalty terminal **Hardware and software**

Disk mirroring

Touchscreen: None

Modem type: None

Shop version

Stop the Fuel POS system when 1 disk crashed

Restaurant table management

Self checkout mode

No fuels

Self-checkout mode: when checked it will still be possible to switch to and from self-checkout mode. Only after a Fuel POS restart will the system be automatically switched to the self-checkout screen.

No fuels: when this option is checked it will NOT be possible to select fillings in self-checkout mode (the Fuel button will be disabled). The default is 'not checked' which means fuels can be selected.

Self-checkout

eMIS 6, 1

Perform random fraud checks

Enter a number of customers. In each range of customers one will be picked randomly for a fraud check.

Example: when one customer on every 20 will be checked the Self-Checkout application will pick a random customer in each 20 customers, so for example: customer number 6 (from 1-20), customer number 21 (from 21-40), customer number 53 (from 41-60), etc.

Time-outs

1. When no sales items are present after somebody started a new transaction.
2. When sales items are present, but nothing is done for a while.
3. When payment was successful and the “New Transaction” button isn’t clicked.
4. When payment fails and the error is being displayed. After the time-out the system returns to the basket, not the welcome screen. Now the “sales present” time-out will start.

Fuel POS System

- POS 1 (INT)
- POS 2

General Transaction messages POS receipt Simplified invoice Delivery note **Self-checkout**

Perform random fraud checks

Check one customer on every:

Button colours

Button text

Text colour:

Background colour:

Time-outs

When no items are present: Seconds

When items are present: Seconds

When payment succeeded: Seconds

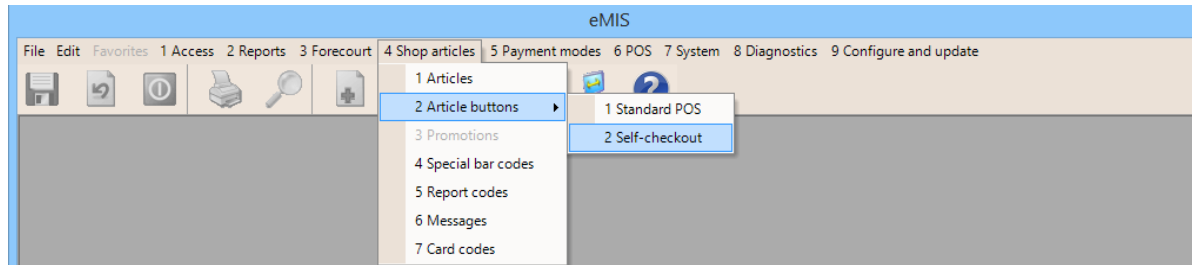
When payment failed: Seconds



Self-checkout article buttons

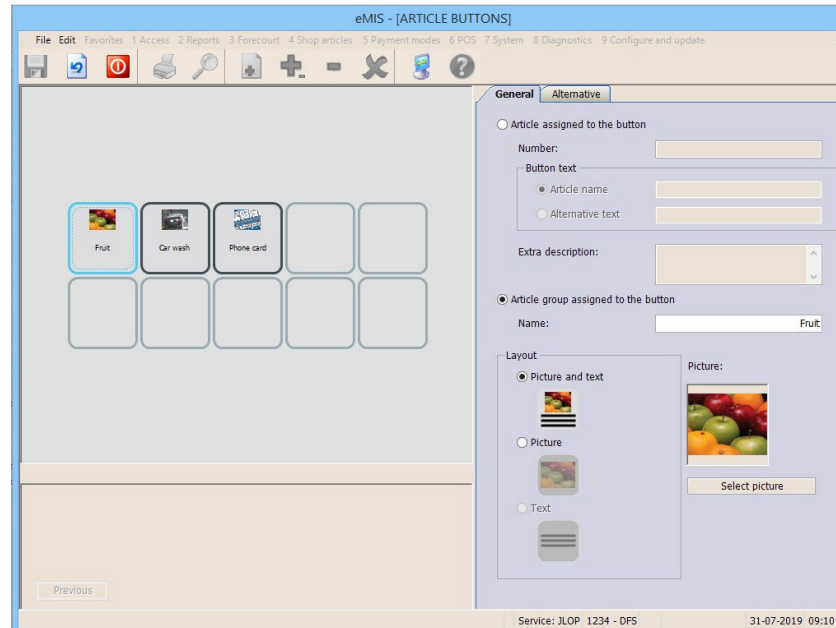
eMIS 4,2,2

- For Self-Checkout an additional menu item is available to program article buttons specifically for Self-Checkout. This allows the customer to select from a different set of articles than an operator.



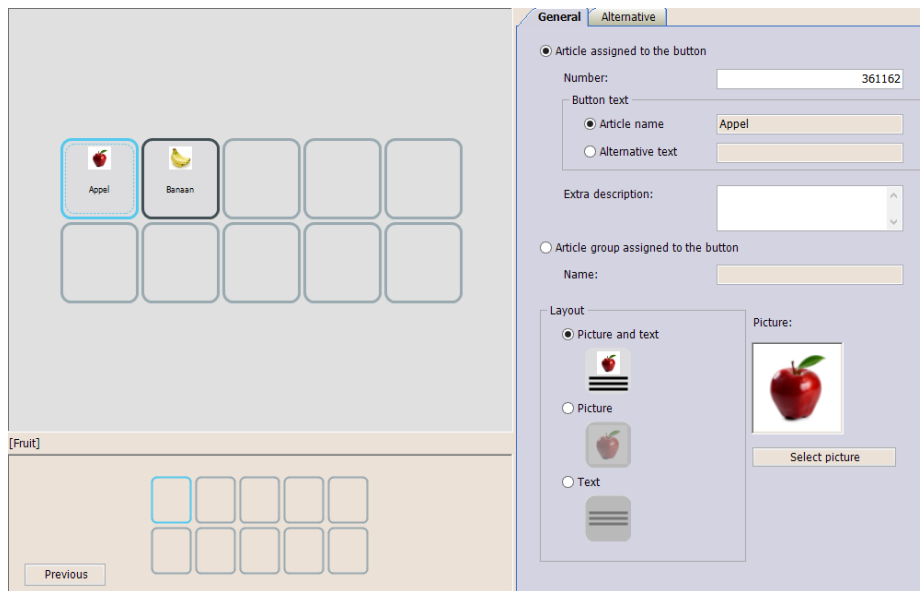
Self-checkout article buttons

- When this screen is opened a maximum of 10 button groups can be programmed.
- In the example screen below three groups are defined: fruit, car wash and phone card.



Self-checkout article buttons

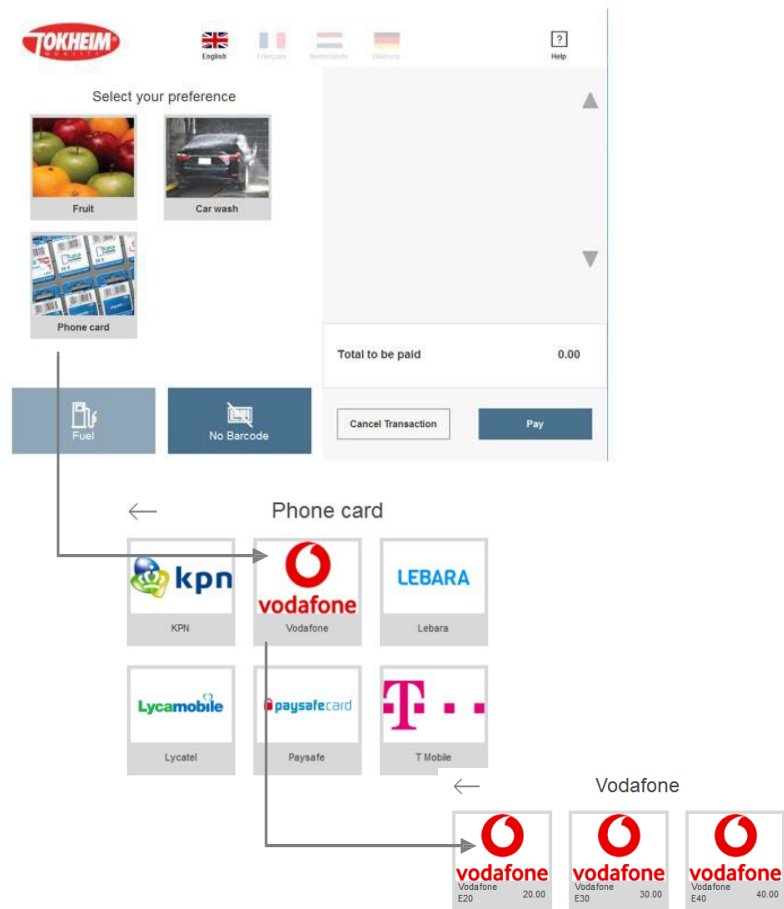
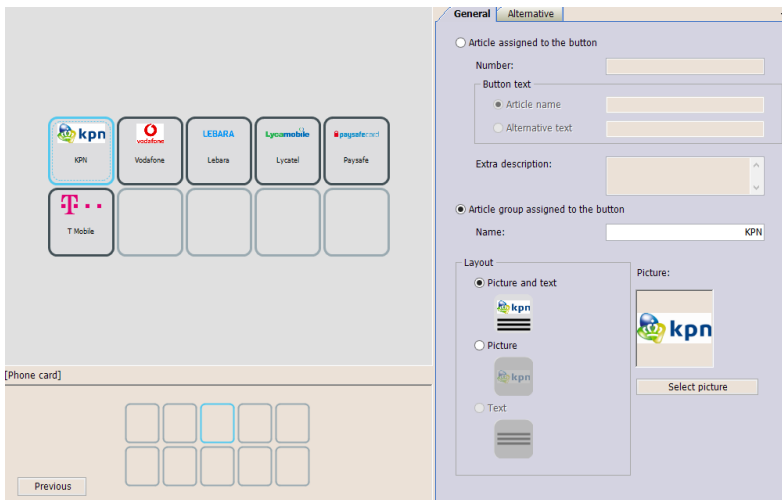
- When a group-button is double-clicked the buttons linked to that group are shown:



- The example above shows some articles linked to the group “Fruit”.

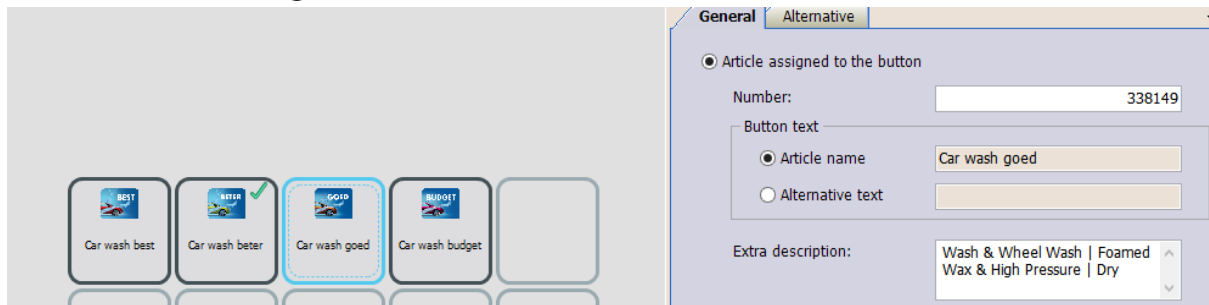
Self-checkout article buttons

- In contrast to standard article buttons it's possible to have a second group within the first group as shown in the following example



Self-checkout article buttons

- When an article is linked to a group it's possible to enter an "extra description". When this is programmed the resulting button on the Self-Checkout screen will be extra wide.



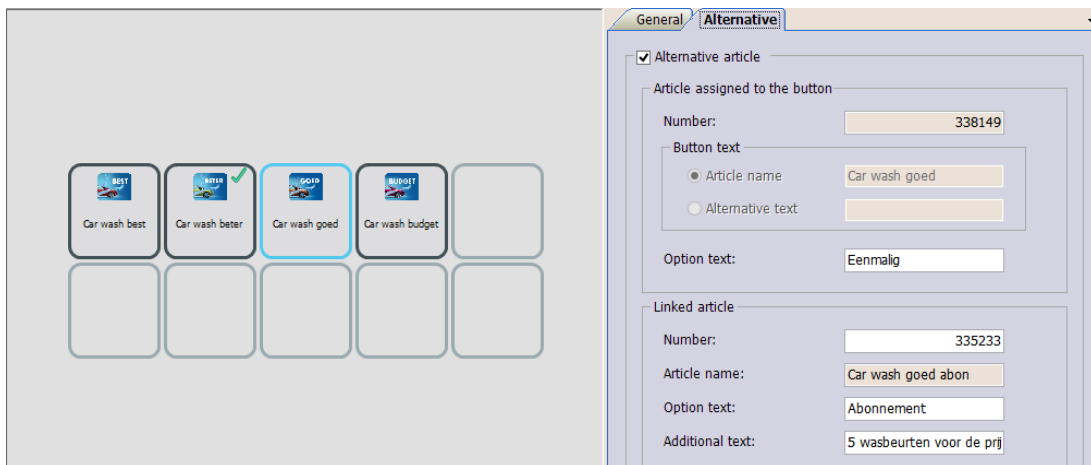
Car wash

- Result:

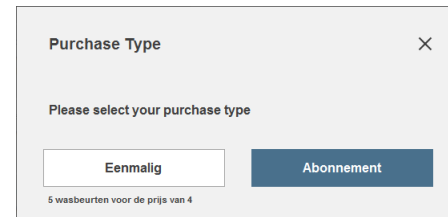


Self-checkout article buttons

- Another extra is the ability to link an alternative article to the programmed article. This will for example allow you to sell a single carwash or a subscription as the following example shows:



If the customer would select an article that contains an alternative article a pop-up would appear to allow the customer to make a selection:



The texts on the buttons and at the bottom of the popup are as programmed in eMIS.

- The article "Car wash goed" has an alternative article "Car wash goed abon" linked to it. When the customer selects this button he will be prompted to select either a single car wash (button with text "Eenmalig" = "One time") or a subscription (button with text "Abonnement" = "Subscription"). An extra text "5 wasbeurten voor de prijs van 4" (= "5 washes for the price of 4") will also be shown.

Self-checkout article configuration by Back office system

- SCO article buttons can be programmed via mutation files as well. The same KEY_MUT.nnn files are used for both 'normal' article buttons and 'self-checkout' buttons, but different sections.
 - Standard article buttons = article mutation file + article key mutation file
 - Self-checkout article buttons = article mutation file + “**new**” section in article key mutation file
 - [SCO_KEY_UPDATE] block
 - Description of new block can be found in SelfCheckOut_F_BackOffice.pdf

Oscar

Oscar – Self-checkout kiosk order process

- To select the SCO, choose “Lines” and “New Configuration” → System → POS → SCO



Oscar – Self-checkout kiosk order process

■ Enter quantity

Customer

Shipping address: TSG BENELUX
TRESKESDIJK 7
2300 TURNHOUT NLD

Dates

Creation date: 05/10/2020
Customer Quote Date: 31/12/2055

Requester information

Requester: Govaerts Jenthe
Configuration Code: JGOV90290009
Quantity: 1
Keywords:

■ Characteristics
– nothing to enter

General Characteristics Options Summary Notes

Configurable Characteristics

Target Country: NETHERLANDS
Organization: TOKHEIM SOLUTIONS NETHERL
Manufacturing Site: Bladel
Fuel Pos Type: Std Fuel Pos
Ghost Station: No
Migration: No
Count of OPT side: 0

Oscar – Self-checkout kiosk order process

- Automatic selected:
 - License self-checkout
 - PIN-PAD

Changes done to the configuration

Est. Lead Time: 4 Weeks

| | | |
|------------------------|-----------|-----------|
| Options Added | | |
| UPS BATTERY BACK-UP | - | |
| Options Removed | | |
| POWER SOCKET | | -13.09 € |
| Options Changed | | |
| LICENSE SELF CHECKOUT | Yes | +740.83 € |
| PIN-PAD | P400 SRED | +602.00 € |

Confirm

Oscar – Self-checkout kiosk order process

- Select:
 - Fuel POS version
 - UPS selection (optional)
 - Pinpad selection (keys)

Configuration JGOV90290009

General Characteristics **Options** Summary Notes

System

SELF CHECKOUT BASE PARTS Yes

Configuration Module

* FUELPOS SOFTWARE VERSION FuelPOS version 55

PC BLOCK

PC BLOCK Assy FuelPOS HP ENG POS WIN10

WindowsLicence Windows 10 IoT Enterprise

UPS BATTERY BACK-UP UPS Battery Back-up Standard (SW version 36+)

TICKET PRINTER

TICKET PRINTER Epson TM-T88 V (R5-232)

PIN-PAD

PIN-PAD P400 SRED

PIN PAD KEY LOADING -018 OASE OPEN-WL

SOFTWARE MODULE

LICENSE SELF CHECKOUT Yes

LABOUR

LABOUR Fuel Pos Configuration

Others

POWER-SOCKET

PACKAGING Packing Selfcheckout

POWER-CORD-CN-UPS-/A4-PRINTER

POWER-CORD-UK-UPS-/A4-PRINTER

Attention - Limitations

Self-checkout limitations

- The Self-checkout user interface is adapted to keep it simple for the consumers. This means that **not** all Fuel POS advanced features are supported
- **Loyalty card handling**
 - A Loyalty scheme is enabled for a station, thus it can't be disabled per POS or self-checkout
 - The self-checkout can handle the basics to read a loyalty card and indicate this in the user interface → Loyalty earn
 - However each loyalty scheme has its own unique implementations. Therefore each solution needs to be tested. In case that the flow doesn't work properly a minor Fuel POS project needs to be launched to adapt the messaging flow to work with the self-checkout user interface.
- **Payment terminal**
 - Only the Crypto IPT P400 (or Vx820) is supported
- **Language**
 - There are only 4 language buttons on the self-checkout screen. These are corresponding with the selected languages for the pinpad
 - Verify if all texts are translated properly → managed via text tool
 - Image of additional flags needs to be implemented in a dot release
- **Recommendation**
 - Organise a self-checkout test with the customer
 - This can easily be done by switching an existing cash register to self-checkout mode

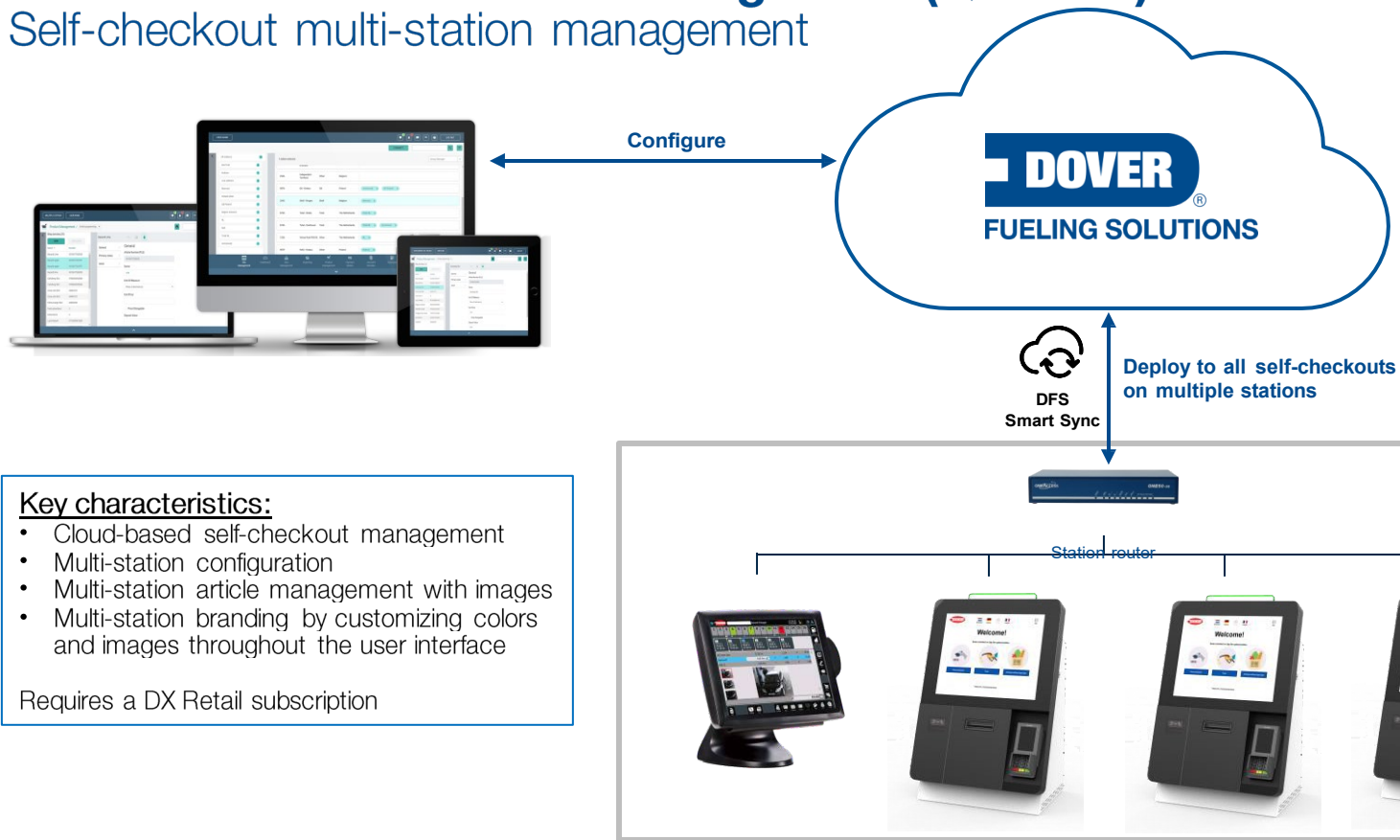
Roadmap

Roadmap

- Fuel POS release 56
 - Support for two simultaneous barcode scanners (to be tested)
- Fuel POS release 57
 - Glory cash machine interface (development ongoing)
- Fuel POS release 58
 - TBD
- Candidates
 - Operator assistance → Login via scanning QR code
 - Witte Kassa integration with self-checkout (Belgium)
 - Age restriction improvements
 - Transaction data reporting enhancements in RTT file → eg. trx performed in POS modus or SCO modus

DX Retail – Self-checkout integration (Q1 2021)

Self-checkout multi-station management



Key characteristics:

- Cloud-based self-checkout management
- Multi-station configuration
- Multi-station article management with images
- Multi-station branding by customizing colors and images throughout the user interface

Requires a DX Retail subscription

Fueling the service station of the future

Thank you for your attention

Recommendation

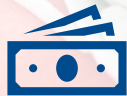
Order a kiosk for your showroom to get experience and show customers



Increased sales



Increased customer satisfaction



Reduced in-store cash



Reduced turnover costs



No POS integration costs

TSG

The logo for TSG features the letters 'TSG' in a bold, grey, sans-serif font. A red, curved swoosh is positioned below the letters, starting under the 'T' and ending under the 'G'.

DOVER[®]
FUELING SOLUTIONS

The logo for DOVER FUELING SOLUTIONS consists of the word 'DOVER' in white, bold, sans-serif capital letters, set against a dark blue background that forms a rounded rectangle with a notch on the left side. A registered trademark symbol (®) is located to the right of the 'DOVER' text. Below this, the words 'FUELING SOLUTIONS' are written in dark blue, bold, sans-serif capital letters.